



POLICIES

Refund Policy- St. Charles Force

Objective:

- St Charles Force players represent St Charles District youth soccer at its highest level.
- Players and/or parent/guardians do not get to choose which team they wish to play on, nor do they get to choose which coach they wish to play for.
- This decision is solely at the discretion of St Charles Force Technical Director and their Technical Team. District level soccer differs from recreational (community club) level soccer, and St Charles Force stresses that not getting to play with friends, etc. is not a valid reason for any refund from our programs.

Refund Consideration #1: Move

St Charles Force will consider refunding programs fees to Developmental & Premier players who are unable to complete their program because they are moving out of Winnipeg based on the following:

- 1) Within two (2) weeks of the player becoming unable to play due to a move out of Winnipeg, a request for refund along with proof of move, shall be made in writing, emailed to info@stcharles-soccer.com
- 2) The request must clearly state the delineating reasons for requesting a refund including the date of the player becoming unable to play due to the move.
- 3) St Charles Soccer Association shall have the sole discretion to approve or decline any refund.
- 4) Any request made after this time frame will not be guaranteed any refund or consideration, and it is at the sole discretion of the St Charles Soccer Association.
- 5) All decisions made by St Charles Soccer Association are final.

Refund Consideration #2: Season Ending Injury

St Charles Force will consider refunding program fees to Developmental & Premier players who are unable to complete their program because they have sustained a season ending injury based on the following:

- 1) Within two (2) weeks of the player becoming unable to play due to a season ending injury, a request for refund shall be made in shall be made in writing, emailed to info@stcharles-soccer.com
- 2) The written and dated request must clearly state the delineating reasons for requesting a refund including the date of the player becoming unable to play due to the injury.



POLICIES

- 3) The request must be accompanied by a letter from the player's physician indicating the nature and date of the injury as well as the length of time the injury is expected to prevent the player from participating in soccer.
- 4) St Charles Soccer Association shall have the sole discretion to approve or decline any refund.
- 5) Any request made after this time frame will not be guaranteed any refund or and is at the sole discretion of the St Charles Soccer Association.
- 6) All decisions made by St Charles Soccer Association are final.

All other refund requests will be evaluated on a case by case basis prior to the official rosters being sent to WYSA. Once the rosters have been submitted no refund shall be granted as your player leaving the team at this point could be detrimental to the team being able to play and result in the club having to fold a team and consequently any monies paid to WYSA and MSA to create said team.

Refund Formula - Indoor and Outdoor Season

Each season consists of 5 months of play and the refund will be based on the # of full months left in the season, divided by the fee paid for the season. **25% is non-refundable and will be held back to cover admin, WYSA and MSA fees as soon as the roster is issued to WYSA.**

Outdoor Season

April 15th – September 15th

Indoor Season

October 15th – March 15th