



POLICIES

Refund Policy- ST CHARLES FORCE

Objective:

St Charles Force players represent St Charles District youth soccer at its highest level. Players and/or parent/guardians do not get to choose which team they wish to play on, nor do they get to choose which coach they wish to play for. This decision is solely at the discretion of St Charles Force Developmental League Committee.

District level soccer differs from recreational (community club) level soccer, and St Charles Force stresses that not getting to play with friends, etc. is not a valid reason for any refund from our programs.

Refund Consideration #1: Move

St Charles Force will consider refunding programs fees to Developmental League players who are unable to complete their program because they are moving out of Winnipeg based on the following:

1. Within two (2) weeks of the player becoming unable to play due to a move out of Winnipeg, a request for refund along with proof of move, shall be made in writing, emailed to info@stcharles-soccer.com
2. The request must clearly state the delineating reasons for requesting a refund including the date of the player becoming unable to play due to the move.
4. St Charles Soccer Association shall have the sole discretion to approve or decline any refund.
5. Any request made after this time frame will not be guaranteed any refund or consideration, and it is at the sole discretion of the St Charles Soccer Association.
6. All decisions made by St Charles Soccer Association are final.



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Refund Consideration #2: Season Ending Injury

St Charles Force will consider refunding program fees to DL players who are unable to complete their program because they have sustained a season ending injury based on the following:

1. Within two (2) weeks of the player becoming unable to play due to a season ending injury, a request for refund shall be made in writing, emailed to info@stcharles-soccer.com
2. The written and dated request must clearly state the delineating reasons for requesting a refund including the date of the player becoming unable to play due to the injury.
3. The request must be accompanied by a letter from the player's physician indicating the nature and date of the injury as well as the length of time the injury is expected to prevent the player from participating in soccer.
5. St Charles Soccer Association shall have the sole discretion to approve or decline any refund.
6. Any request made after this time frame will not be guaranteed any refund or and is at the sole discretion of the St Charles Soccer Association .
7. All decisions made by St Charles Soccer Association are final.

Refund Formula

The refundable portion of the program fee, unless otherwise stated, is determined by deducting costs normally recovered through program fees, including administration fees, fees attributable to non-returnable equipment (i.e. uniforms, etc.) and fees paid to outside organizations on behalf of the registered player (i.e. CSA, MSA, WYSA, insurance, etc.). The refund is then pro-rated based on the point in the season that a refund is requested.



St Charles Soccer Association Pro-Rated Table for Outdoor Season

| Time Frame | % of Refundable Portion |
|----------------------------------|-----------------------------------|
| Prior to May 1 st | 100% refundable portion of fees |
| Prior to June 30 th | 50% refundable portion of fees |
| Prior to August 20 th | 25% of refundable portion of fees |
| After August 20 th | No refund. |

Pro-Rated Table for Indoor Season

| Time Frame | % of Refundable Portion |
|------------------------------------|--------------------------------|
| Prior to November 1 st | 50% refundable portion of fees |
| Prior to December 20 th | 25% refundable portion of fees |
| After August 20 th | No refund |

Non-refundable fees include:
 Individual cost of registration (WYSA, MSA, CSA fees)
 Uniform fees